

## Stay back and stay safe

Working with electricity can be a dangerous job, especially for lineworkers. In fact, USA Today lists line repairers and installers among the most dangerous jobs in the U.S. That's why for Menard Electric, safety is the number one priority. This is not empty talk. Over time, we have created a culture of putting our crews' safety and that of the community above all else.

Our mission is to provide safe, reliable and affordable energy to you, our consumer-members. Yes, we strive to deliver affordable and reliable electricity to you, but equally important, we want our employees to return home safely to their loved ones. This requires ongoing focus, dedication, vigilance – and your help!

### Distractions can be deadly

While we appreciate your kindness and interest in the work of our crews, we ask that you stay back and let them focus on their task at hand. Even routine work has the potential to be dangerous, and it takes their full attention and that of their colleagues, who are also responsible for the team's safety. Distractions can have deadly consequences. If a lineworker is on or near your property during a power outage, for vegetation management or for routine maintenance, please allow them ample room to work. These small accommodations help protect our crews – and you.

If you have a dog, try to keep it indoors while lineworkers are on or near your property. While most dogs are friendly, some are defensive of their territory and cannot distinguish between a

burglar and a utility worker. Our crews work best without a pet “supervising” the job.

We recognize that for your family's safety, you want to make sure only authorized workers are on or near your property. You will recognize our employees' shirts and their trucks by our logo. Employees also carry ID cards. You may also recognize our lineworkers because they live right here in our local community.

### Slow down and move over

In addition to giving lineworkers some space while they are near your property, we also ask that you move over or slow down when approaching a utility vehicle on the side of the road. This is an extra barrier of safety to help those who help all of us.

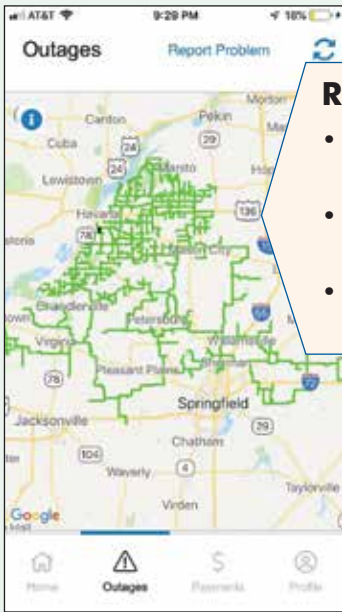
**PLEASE MOVE OVER FOR EMERGENCY AND UTILITY CREWS**

If you see police, firefighters, utility crews or other emergency personnel on the side of the road, please slow down and move over when possible.

Together, we can keep our crews safe.

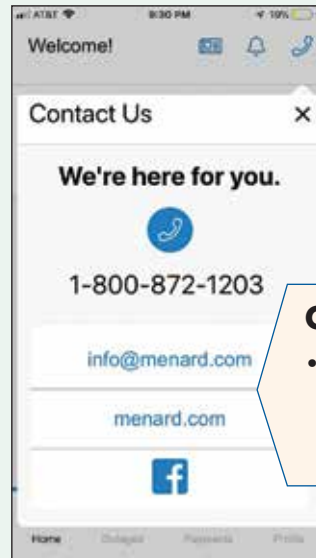


# Upgraded co-op app is now the ultimate interaction tool



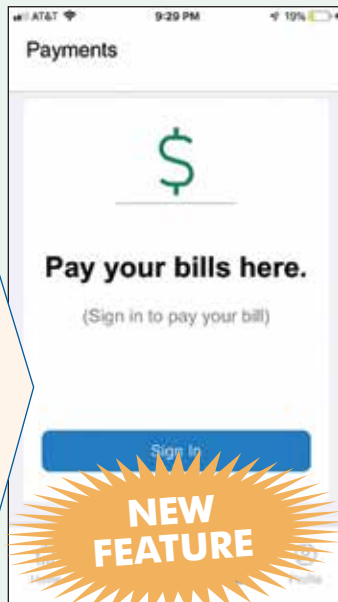
## Report an Outage

- Report an outage from the home screen & outage page
- Receive notifications & news regarding outages
- Outage map shows predicted & confirmed outages



## Contact Us

- 1-click links to call, email or visit our website & Facebook Page



## Pay Your Bill

- Pay your bill with a credit or debit card
- View your current bill, payments & electric usage information
- Schedule & manage future payments

## Already use the MyMEC App?

If you already use the MyMEC App on your mobile device, it should update automatically to this new version!

## Don't have the MyMEC App? Download it now!

Search for Menard Outage in the Google Play or iOS App store on your mobile device. You'll need to input your account number (found on your bill) or meter number (located under the digital digits and above the barcode) to link your location.

# Incentives for Electric Heaters and Water Heaters

## Air Source Heat Pump: \$200 rebate

## Geothermal Heat Pump: \$300 rebate

*Must be part of a whole-house permanently installed central heating/cooling system. Must be primary heating source. May also qualify for an electric heat rate offering savings in the winter months. Other restrictions apply.*

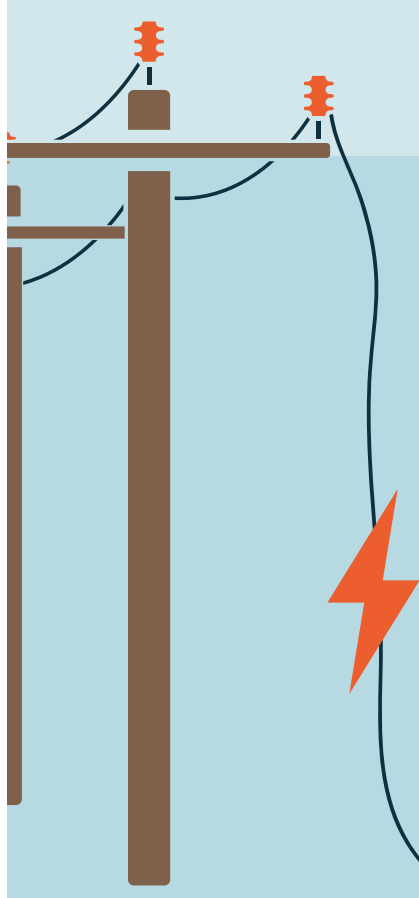
## Water Heater: \$100 rebate

*Must be 40 gallons or larger; must sign up for our load management program; may also qualify for a water heating rate. Rebates are given one-time per service location to the member who initially installs the equipment at the location; must be requested within 12 months of purchase date. Other restrictions apply.*

To request a rebate, visit [www.menard.com/incentives](http://www.menard.com/incentives) • To see all of our rates, visit [www.menard.com/rates](http://www.menard.com/rates)

## 2019 Annual Meeting held June 13

This newsletter went to print before our Annual Meeting on June 13. Coverage of the meeting will show in our August issue. To see photos and news now, visit [www.menard.com](http://www.menard.com) or [www.facebook.com/MenardElectric](https://www.facebook.com/MenardElectric).



## KNOW WHAT TO DO WHEN YOU SEE A DOWNED POWER LINE

Power lines can come down for a few reasons: severe weather or damage due to a car accident are two of the more common ones. **When lines do go down there are precautions you need to take to stay safe:**

- **Call 9-1-1** to report fallen or downed power lines.
- Know that power lines **do not have to be arcing or sparking to be live.**
- Stay at least **10 feet away** from the line.
- If the line is down because a vehicle has struck it, **remain in the vehicle** until emergency crews say it is safe to exit.
- **If there is a fire** or you smell gasoline, hop out without touching the vehicle at the same time and **DO NOT WALK**, but hop away to safety.

**Always treat a downed power line as live and never touch any wire that is down. Learn more at:**





# Board highlights

For full minutes visit [www.menard.com](http://www.menard.com) or contact the office.

**April 23, 2019**

- Present were Directors D. Jay Frye, Warren Goetsch, Gary Martin, Donald McMillan, Michael Patrick, Dennis Ryan & Roy Seaney, Manager Alisha Anker & Attorney Charles Smith; Directors Jodine Tate & Steven Worner absent.
- Directors completed Annual Conflict of Interest Certification & Disclosure Form.
- Resolution adopted to send RUS Advanced Loan Period Extension Request.
- Anker: Discussed Missouri Electric Works Superfund Site history & terms of settlement offer; no action taken.
- Motion carried to approve Strategic Plan.
- Anker: Reviewed 2018 alternative energy summary, operating statement, balance sheet, budget, member services, irrigation, capital credit estates, reliability & operations reports; reported 41 incidents & 1,172 member-outage hours; discussed past due notices, generated cutoff tickets & write-offs; reviewed Connect newsletter & 2019 Youth to Washington Scholarship recipients.
- Anker: Gave March financial report. Year to date margins \$155,822 compared to \$47,981 last year. End of March equity 40.92%. Served 10,924 accounts. Net utility plant \$49,457,704 compared to \$47,999,241 last year. Co-op meets requirements of RUS, FFB, NRUCFC & CoBank.
- Goetsch: Presented safety report; advised one injury due to slip/trip/fall accident.
- Goetsch: Discussed AIEC activities.
- Martin: Reported on Prairie Power, Inc.
- Board entered into executive session; reconvened; confirmed & ratified all action taken.
- Next month's meeting 5/28/19.



*Office closed  
Wednesday, July 4th*

## Celebrate, and be thankful

Who doesn't love parades, barbecues and fireworks on July Fourth? They comprise the great American holiday and celebrate the freedom to govern ourselves. As you enjoy your holiday festivities, please pause to remember the servicemen and women who lost their lives on foreign soil and those who continue to fight abroad to preserve that freedom. We owe them a debt of gratitude.

**Happy Independence Day**





# How energy efficient is your home?

As your electric cooperative, a job we take seriously is helping you reduce your energy costs. Entering this URL [homeefficiency.touchstoneenergy.com](http://homeefficiency.touchstoneenergy.com) into your browser will take you to the online Touchstone Energy® Home Energy Efficiency Analysis Tool. This tool will ask a series of questions about your home and give you quick tips and fixes, designed around your space, to help you cut down on your energy and costs.

*Brought to you by your Touchstone Energy cooperative.*



[TOGETHERWESAVE.COM](http://TOGETHERWESAVE.COM)